

**Name:**        **Ivona Erdeljac**

**Field of Expertise:**

- Nonviolent Communication
- Personality and Business Psychology
- Mental Health
- Childhood sexual abuse

**Education:**

- Bachelor's in Business Psychology from University of Travnik, Faculty of Management and Business Economics, Department of Business Psychology

**Certifications/Training:**

- Certified trainer in Nonviolent Communication (Center for Nonviolent Communication, Albuquerque, United States of America)
- Certified trainer in Xpert Personal and Business Skills (Xpert Center, Düsseldorf, Germany)

**Professional Affiliations:**

- Center of Nonviolent Communication USA – member
- Nonviolent Communication Network BiH – founding and board member
- Association Amica Educa – board member

**Most recent publications and articles:**

- *"New Normal" and the deteriorating mental health of citizens* - Article for web portals, December 2020.
- *The need for psychological security of citizens today is greater than ever* - Article for web portals, November 2020.
- *Increase in anxiety and depression, violence, divorce and risky behavior of children in BiH* - Article for web portals, September 2020.
- *Application of Nonviolent Communication Model in Work with Youth in Conflict with Law* - Manual for professionals (2019)
- *Nonviolent Communication* – Article in Monograph of Amica Educa Association (2016)
- *Sexual Abuse in Childhood* – Article in Monograph of Amica Educa Association (2016)

### **Most recent presentations/trainings/workshops:**

- *Youth Mental Health* - workshops for young people / volunteers of the project Young As Social Changemakers, Tuzla (2021)
- *Nonviolent communication: be at peace with yourself and others* - workshops for young people / volunteers of the project Young As Social Changemakers, Tuzla (2021)
- *Development of a supportive relationship for outreach workers in working with migrants* - workshop for employees of the Center for Community Services, Tuzla (2021)
- *Preparation for entering the labor market* - individual support and workshops for unemployed women, Živinice (2020)
- *Negotiate, discuss, argue: Xpert Personal and business skills* - training for unemployed women (2020)
- *Successful Conflict Overcoming: Xpert Personal and Business Skills* - training for Unemployed Women (2020)
- *Assisting at International Intensive Training of Nonviolent Communication in Slovenia* (2019)
- *Empathy in contact with oneself and others* – psychoeducational sessions for youth in prison/ Correction Center, Orašje (2019)
- *Nonviolent Communication as a model of work with youth in conflict with law* – training for professionals (2019)
- *Communication and social change* – psychoeducational workshop for unemployed women, Živinice (2019 and 2018)
- *Basics of Nonviolent Communication* – lecture on 2<sup>nd</sup> Psychology Days in Tuzla University (2018)
- *Interpersonal and communication skills* – training for young men, beneficiaries of Youth Center Tuzla (2018)
- *Nonviolent communication as prevention of gender based violence* – training for teachers of secondary schools in Tuzla Canton (2018)
- *Nonviolent Communication as tool for realization of human rights and respects* – workshop for youth, Tuzla (2018)
- *Business communication and negotiations with donors* – workshop for members of the Center for training and education Tuzla (2018)
- *Working with Abused and Neglected Children (Special Focus on Sexually Abused Children)* – training for professionals from SOS Kinderdorf BiH (2018)
- *Applying Nonviolent Communication in working with Traumatized Children* – training for professionals from SOS Kinderdorf BiH (2018)

- *Communication and Empathy* – training for professionals of helping disciplines (2018 and 2017)
- *Creative expressive painting* – training for students of Faculty for Education and Rehabilitation, University of Tuzla (2017, 2018)
- *Mental health and Nonviolent Communication* – psychoeducational workshop for women Tuzla (2017)
- *Nonviolent Communication* - presentation to Center for Lifelong Learning Tuzla (2017)
- *Nonviolent Communication in Public Sector* - training for council members and employees in Municipality Zivinice (2017)
- *Nonviolent Communication* - presentation to Coalition for Fight Against Hatred - initiated by OSCE Tuzla (2017)
- *Negotiation, discussion, argumentation/Personal and Business Skills*–workshop for unemployed women Tuzla (2017)
- *Group conflict resolution/Personal and Business Skills* - workshop for unemployed women Tuzla (2017)
- *Conditions, Prejudice and Difficulties related to Women’s Mental Health* – introductory speech at Women’s Mental Health round table Tuzla (2017)